EXTEND YOUR PEACE OF MIND WITH OUR COMPLIMENTARY WARRANTY EXTENSION





This Extended Warranty program extends the terms of the original warranty of all participating products for a period of one (1) additional year. Not available to purchase, this complimentary warranty extension is offered to the benefit of all our customers, but under certain conditions. Please read carefully all the related terms and conditions listed below.

REGISTER NOW

HOW TO GET THE FREE WARRANTY EXTENSION

1. BUY A PARTICIPATING POWER INVERTER.

M1500, M2000, M2000GF, M2500, S1800, S2500.

2. BUY A PARTICIPATING INSTALLATION KIT.

CM1512, CM1510, CM1508, CM1506, CM2012, CM2010, CM2008, CM2006, CM2512, CM2510, CM2508, CM2506.

3. REGISTER ONLINE.

All Power Inverters must be registered with their serial numbers using the web platform available on our website or by calling one of our customer service agents.

NOTE:

ALL POWER INVERTERS MUST BE INSTALLED WITH THE MATCHING "CM SERIES" INSTALLATION KIT. PROOF OF PURCHASE AND PHOTOS OF THE INSTALLATION WILL BE REQUIRED FOR FOR ALL CLAIMS.

TERMS & CONDITIONS GENERAL



- 1. Warranty can be obtained by dealers or customers.
- 2. Participating Power Inverter models only. M1500, M2000, M2000GF, M2500, S1800, S2500
- 3. To be valid, all Power Inverters must be REGISTERED ONLINE <u>www.tundrainternational.com</u> with their serial numbers or by calling one of our customer service agents.
- 4. The extended warranty program is an extension to the original one (1) year warranty program and subject to the same terms and conditions.
- 5. The warranty applies to the original purchaser (end-user) of the product only.
- 6. The warranty is non-transferable.
- 7. The extended warranty is offered for products purchased and used in Canada and USA only.
- 8. This is not a replacement warranty. Each defective product must be evaluated before being repaired or exchanged. No reimbursement.
- 9. You must keep all original proof of purchase.
- 10. Participating Power Inverters must be installed using a participating and matching CM Series Installation Kit.

POWER INVERTERS		INSTALLATION KITS
M1500	\rightarrow	CM1512, CM1510, CM1508, CM1506
M2000	\rightarrow	CM2012, CM2010, CM2008, CM2006
M2000GF	\rightarrow	CM2012, CM2010, CM2008, CM2006
M2500	\rightarrow	CM2512, CM2510, CM2508, CM2506
S1800	\rightarrow	CM2012, CM2010, CM2008, CM2006
S2500	\rightarrow	CM2512, CM2510, CM2508, CM2506

- 11. Power Inverter must be installed in a dry, clean and well ventilated space.
- 12. Power Inverter must be installed inside the vehicle Never outside.
- 13. The warranty is void if products are installed in a residential application (solar, emergency back-up) or in an industrial environment where extreme vibrations, extreme temperature, heavy dust or heavy moisture are present (Individually or as a whole).
- 14. Power Inverter warranty is void if product shows any signs of being abused, modified, installed improperly, if the housing has been removed, if the serial number is missing, or if the original identification & markings have been deliberately defaced, altered, or removed or in any cases of improper maintenance.
- 15. Tundra International Inc. is not liable for any incidental, consequential or other damages arising from the use, misuse, or operation of this product including, without limitations, damages resulting from loss of use, cost of removal, installation or troubleshooting of the customer's electrical system.

TERMS & CONDITIONS HOW TO OBTAIN WARRANTY



- 16. Prior to returning any defective product, you MUST call to get technical assistance. We may be able to resolve your issue over the phone.
- 17. Prior to returning any defective product, you must certify that you have read and understood the related TROUBLESHOOTING GUIDE available in the Support & Warranty section of our website.
- 18. You will be assigned a RMA number (Return Merchandise Authorization) along with the shipping instructions, prior to returning any defective product.
- 19. A warranty form must be filled and included with each product being returned. This form is available in the Support & Warranty section of our website.
- 20. All defective products MUST be sent with all shipping charges PREPAID.
- 21. Returned products MUST BE PROPERLY PACKAGED to prevent shipping related damages. <u>Shipping related damages</u> <u>are not covered by the warranty.</u>
- 22. Original proof of purchase will be required to obtain warranty.
- 23. A picture of your installation may be required.
- 24. Not following warranty instructions could lead to extra delays and handling charges.
- 25. All non-conforming / non-defective products are subject to handling, evaluation, repair and shipping charges that will have to be prepaid before the unit gets repaired or returned.

FOR TECHNICAL SUPPORT, CONTACT YOUR DEALER OR CONTACT US AT **450-649-2470 or 1-877-964-2582**